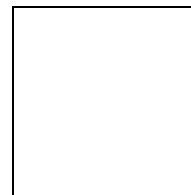


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October 11, 2002

Ms. Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect November 10, 2002, tariff material consisting of:

RI PUC No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
<u>A/7</u>	30.1	N/A
<u>A/15</u>	13 (supplement)	N/A
<u>M/1</u>	33 and 58	59

This filing introduces Verizon's Call Intercept to Rhode Island. Call Intercept is an optional residential service that gives subscribers the ability to request that calling parties identify themselves prior to the answering of the call by the subscriber. Call Intercept screens calls where the originating number does not present a number for display on the subscriber's Caller ID device. These numbers typically display as "Unavailable", "Out of Area", "Anonymous", or "Private" on a Caller ID box. On such calls, the callers will be asked to identify themselves via a recording. Once the subscriber is notified of a Call Intercept call, the subscriber may choose to accept the call, decline the call, refuse a telemarketing call and ask to be placed on a "Do not Call" list, send the call to voice mail, or repeat the recorded name. Call Intercept is currently available throughout the United States.

This filing also corrects errors made in page revision numbering on pages 58 and 59 of Part M, Section 1. A first revised Page 58 is being issued to reinstate material inadvertently omitted in a filing made on March 20, 2002. Page 59 is being issued to correct the page number. Page 59 was incorrectly issued as Page 58 in the March 20, 2002 filing. These corrections contain no changes or revisions in text.

The estimated annual revenue effect of the introduction of Call Intercept is \$15,125 in Year One, \$154,440 in Year Two and \$260,151 in Year Three.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter and the tariff pages marked "Duplicate" with your stamp of receipt.

Respectfully submitted,

Theresa L. O'Brien

Attachments

Verizon Rhode Island

Introduction of Call Intercept

Tariff Filing Support Package

October 11, 2002

**Verizon Rhode Island
Call Intercept
Tariff Filing Support Package**

New Product Description

Call Intercept (CI) is an optional residential subscription service that is available as an enhancement to Caller ID with Name. Call Intercept gives subscribers the ability to request that calling parties identify themselves prior to the answering of the call by the subscriber. This will allow Caller ID with Name customers to know who is calling, even when callers have blocked their number, or when they are calling from a telephone number that does not send the name and number information.

CI will screen calls on the originating number where a valid number is not presented for display on a Caller ID box or the number that is presented does not adhere to the North American Telephone Plan. These calls typically show up as “Unavailable,” “Out of Area”, “Anonymous” or “Private” on the Caller ID display. Call Intercept plays an announcement to the caller stating, “The number you are calling has Call Intercept, a service that requires callers whose telephone numbers do not appear on the Caller ID display to identify themselves before the call can continue. To record your name, please press the pound key, or simply stay on the line.” At this point the caller with an override code (see Pin Override below) can enter it and be immediately connected, or, if the caller stays online, CI will process the call. If the calling party records a name, CI will ring the party’s number with a distinctive ring and the Caller ID unit will display “Call Intercept.” When the subscriber answers, CI will identify itself and play the recorded name. The subscriber then has the following options:

- (1) Accept the call,
Caller hears: *“Thank you. Connecting now.”*
- (2) Decline the call and play an announcement to the caller,
Caller hears: *“The person you are calling is not available. Thank You. Good Bye.”*
- (3) Refuse a sales / telemarketing call and transfer to a sales screener announcement,
Caller hears: *“The person you have called does not accept phone solicitations. Please add their name to your **Do Not Call** list. Thank You. Good Bye”*
- (4) Send to voicemail if the subscriber has Verizon’s home voice mail service, or
- (5) Repeat the recording.

If the calling party records a name and the subscriber does not answer the call, the calling party will be connected to the subscriber’s answering device or home voice mail service if available.

Two additional features of CI are:

- (1) a “PIN Override” feature for family and friends who may call from locations not displaying name and number and
- (2) alternate language capability (Spanish) for subscriber prompts and menu choices.

There is no charge for either of these additional features.

Call Intercept is currently available throughout the United States, including all the New England states.

Call Intercept is available for a 20% Package Bonus Discount (PBD) for customers who have the following packages: ValuePack or Local Package.

Rate Structure

The rate structure for Verizon’s Call Intercept Service (CI) is identical to the existing offering in other Verizon regions. The proposed stand-alone monthly rate for Call Intercept is \$5.00.

The rate structure for the inclusion of Verizon’s Call Intercept Service (CIS) as an eligible product for Package Bonus Discount (PBD) is also identical to the existing offering in other Verizon regions. The monthly discount rate of 20% is currently available to Call Intercept customers in New Jersey, Pennsylvania, Delaware, Maryland, Virginia, West Virginia, Washington, D.C., Florida, Texas, Washington, New York, Connecticut, Massachusetts, Maine, New Hampshire and Vermont. With the 20% discount, the monthly rate for Call Intercept is \$4.00.

Subscribers of Call Intercept must have Caller ID with Name or Call Waiting ID with Name or Call Waiting ID Deluxe in order to use Call Intercept Service.

There is no activation or installation charge associated with this offering.

The following is the 20% discount/savings when purchased as part of a package or service previously identified.

<u>Product</u>	<u>Stand-alone Rate</u>	<u>PBD</u>	<u>Savings</u>
Call Intercept	\$5.00	\$4.00	\$1.00

Market and Revenue Forecast

Proactive sales by the Customer Service Centers will begin as soon as the tariff is approved. The following chart presents the market forecast of customers subscribing to Call Intercept starting in November of 2002 through the year 2004:

Rhode Island	2002 – Year 1	2003 – Year 2	2004- Year 3
Standalone Subscribers	1,190	2,050	3,471
Package Subscribers	510	1,104	2,314
Total CI Subscribers	1,700	3,154	5,785

The following chart presents the revenue forecast for Call Intercept:

Rhode Island	2002 – Year 1	2003 – Year 2	2004- Year 3
Standalone Revenue	\$11,263	\$107,942	\$169,664
Package Revenue	\$3,862	\$46,498	\$90,487
Total Annual Revenue	\$15,125	\$154,440	\$260,151

Resale

Call Intercept and the Package Bonus are available for resale.